



**Protect
Your
Privacy**

5 Things We'll Never Call/Text and Ask

While we may contact you regarding an account issue or to ask if you made a particular card transaction, we will never contact you out of the blue and ask for:

1. Your card PIN number
2. Your online banking password
3. The CVV (3 digits) on the back of your card
4. Your full Social Security Number.
5. Personal information, like how long you've been an AAC member.

Calls to you vs. calls to us

When you *call us* (or Card Services), we might ask you some verifying questions — but we will never *call you* and ask for that information!

Remember that you can always make a call to us at **800-858-1633** and know that you are talking to the right person.

When in doubt, hang up and call us.